



Ms. Valerie Rawls
Hill Rawls Marketing Consultants, LLC
420 Jason Lane
Schaumburg, Illinois 60173

Dear Ms. Rawls:

We here at the Baxter Round Lake Drug Delivery Facility wanted to thank Hill Rawls Marketing Consultants, LLC for the outstanding plant brochure that was created to highlight our strength/abilities and market our line of products and services. The brochure has been used in a variety of arenas that include but are not limited to; marketing (internal and external), employee awareness and enhancing customer satisfaction.

The layout of the brochure remarkably embraces the history, the vitality and the capabilities of our plant. Both the written and visual copy were done in the most professional and timely manner. All parties involved were satisfied the deadlines were met. We currently distribute our plant brochure to all hospital customers who visit our facility. Additionally all employees who participated in Customer Days celebration were given brochures. Personally having worked with you and your staff to develop our first plant brochure was a very rewarding experience. It gave me the opportunity to broaden my working knowledge of our plant as well as exposed me to the marketing arena.

We are delighted here at Drug Delivery to have had such a wonderful opportunity be such a rewarding experience. We wish you much future success and hope that your clients recognize and appreciate a job well done.

Sincerely,

A handwritten signature in black ink that reads "Janet L. Stevens". The signature is fluid and cursive, with a long horizontal stroke at the end.

Janet L. Stevens
Program Manager
Drug Delivery and Penicillin